

# Eastern Carolina WORKFORCE DEVELOPMENT BOARD, INC.



*Serving the North Carolina Counties of Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico and Wayne*

July 2004 / Volume 6, Issue 1

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## Craven County JobLink Receives Award

**New Bern JobLink is recognized as the "One-Stop Center of the Year."**

The Craven County JobLink Career Center received the One-Stop Center of the Year Award from the North Carolina Association of Workforce Professionals (NCAWP).

The award was presented at the organization's 67th Annual Education Conference, which was held at Sunset Beach. The conference was filled with interesting workshops and guest speakers. The keynote speaker, Judge Wanda G.

Bryant, N.C. Court of Appeals, gave an insightful look into the operations of the court.

The highlight of the conference was the 2003 NCAWP Awards Presentation and Luncheon. Harry Payne, Chairman of the Employment Security Commission (ESC), presented awards for the event. Congratulations to the Craven County JobLink staff for all of their hard work!

Source: ESC News, April 2004



(from left) Pam Dorsey, Craven JobLink Assistant Manager; Trudy Nelson, Craven JobLink Manager; Harry Payne, ESC Chair; Betty Stanfield, Craven JobLink Employment Consultant

## Duplin County JobLink Participate in National One-Stop Day

**Elected officials and partner agencies attended the recent open house at James Sprunt Community College.**

The Duplin County JobLink took advantage of "National One-Stop Day" by calling on elected officials, employers, and partnering agencies to visit the Center. This was an excellent opportunity for the elected officials, citizens, and businesses to become familiar with the value of the JobLink services.

Duplin County JobLink partners hosting this event included James Sprunt Community College, the N.C. Employment Security Commission, the Department of Social Services, Vocational

Rehabilitation, and Eastern Carolina Human Services.

Also in attendance were members of the Duplin County Commissioners, including L.S. Guy, Arliss Albertson, Merle Beringer, Reginald Wells, Zettie Williams, and Larry Howard. Members from the JSCC Board of Trustees included Vernell Stevens, Zettie Williams, and William Craft. Representatives from the Eastern Carolina Workforce Development Board, included Phil Prescott, Board Chair; Jerome Shepard, Board Director; Tammy Childers, Executive Director; and Bob Kehres, Assistant

Director.

The Duplin County JobLink and its partnering agencies are working together to meet the needs of their employers and jobseekers.

Source: Duplin Today, June 2004



(clockwise) Merle Beringer, Phil Prescott, Reginald Wells, and Larry Howard enjoy lunch at the JobLink's open house.



#### VISION:

Our vision is a world class workforce meeting the demands of the 21st Century workplace.

#### MISSION:

Our mission is to develop a comprehensive workforce system throughout eastern North Carolina that results in a highly skilled, productive workforce.

#### VALUE ADDED:

We add economic value to our communities by ensuring that quality education, job training, and employment opportunities are available thereby improving the quality of life for our citizens throughout the region.

#### KEY STRATEGIES:

- Expand and promote the JobLink Career Center system across the region to insure access by all citizens
- Identify and implement effective employment and training strategies that results in employment opportunities for economically disadvantaged adults, youth, and dislocated workers
- Engage business and community leaders in addressing workforce issues and promote strategies to improve workplace skills
- Implement a community awareness plan that promotes the WDB and its services
- Support the efforts of other organizations and institutions through collaborative partnerships that further enhance the WDB's initiatives



"As we let our own light shine, we allow others to do the same"

~ Source Unknown

## Eastern Carolina Workforce Development Board of Directors and Consortium July 1, 2004-June 30, 2005

### Slate of Officers

**Chief Elected Official:** Oscar Herring, Lenoir County  
**Chair:** Don Harris, Onslow County  
**Vice Chair:** Melanie Sanders, Wayne County  
**Secretary/Treasurer:** Phil Prescott, Jr., Lenoir County

#### **Carteret County**

Mike Kraszeski, Veneer Technologies, Vice President  
Dave Inscoc, Carteret County Econ. Development Council, Exec Director  
James Garner, Creative Outlet, Owner  
Linda Clay, Chief Elected Official

#### **Craven County**

Joseph Greaser, International Association of Machinists and Aerospace Workers, AFL-CIO, Directing Business Representative  
Tom Taylor, Aflac Insurance, Retired Executive  
Kimsey Welch, Vocational Rehabilitation, Director (pending confirmation)  
Lee K. Allen, Chief Elected Official

#### **Duplin County**

Jerome Shepard, National Spinning Plant Manager  
(new appointment pending confirmation)  
(new appointment pending confirmation)  
Myrle Beringer, Chief Elected Official

#### **Greene County**

Bud May, Greene Lamp, Inc., Executive Director  
Judy Darden, Darden Bookkeeping, Owner  
(new appointment pending confirmation)  
Bennie Heath, Chief Elected Official

#### **Jones County**

Frank Emory, Emory Construction, Owner  
Thelma Simmons, Jones County DSS, Director (pending confirmation)  
Adrienne Fiedler, Jones County Partnership for Children  
Joseph Wiggins, Chief Elected Official

#### **Lenoir County**

Dr. Brantley Briley, Lenoir Community College, President  
Phil Prescott, Parker-Lowe & Associates, Imaging Consultant  
Debbie Beech Burrell, FACILITATE, CEO  
Oscar Herring, Chief Elected Official

#### **Onslow County**

Tracey Brown, Onslow CHIP, Executive Director (pending confirmation)  
Don Harris, Stanadyne Diesel, Retired  
Ralph Leeds, Employment Security Commission, Manager  
(new appointment pending confirmation)  
Delma Collins, Chief Elected Official

#### **Pamlico County**

Dorothy Lupton, Buckhorn Books, Owner  
Gary Mastrodonato, The Masters, LLC, Wealth Mgmt. Group, CEO/  
President  
(new appointment pending confirmation)  
Christine Mele, Chief Elected Official

#### **Wayne County**

Bonnie Carlton, KAN SEEK, Owner  
Melanie Sanders, Human Resources Manager  
(new appointment pending confirmation)  
Atlas Price, Jr., Chief Elected Official

## Director's Corner

**W**elcome new Board members! We are looking forward to another successful year of addressing workforce development issues. The WDB has the responsibility for planning and overseeing the delivery of workforce development programs in our nine county local area. An increasingly important role for the Board is serving as a point of contact for business, industry and the public sector to communicate their workforce needs, and assisting in the development of new programs to benefit the workforce of our region. Together, the Workforce Development Board, its staff, and the partnering agencies are making a difference in the Eastern Carolina region!

Thanks you for all of your hard work and support!

*Tammy Childers, Executive Director*

## Thanks to Our Past Chairman, Phil Prescott

**O**n behalf of the ECWDB and staff, a very special thank you is extended to past Chairman Phil Prescott for his leadership and dedication to the Board during the past two years. Phil believes in the mission of the Board, cares about his community, and understands the challenges facing our region's job seekers in today's competitive job market.



During his term, Mr. Prescott volunteered countless hours representing the Board at the State and Local levels. Prior to being appointed to the Board, Mr. Prescott served as the former Chief Elected Official for the Eastern Carolina Job Training Consortium. In the mid 90's, Mr. Prescott was instrumental in providing the necessary leadership during the transition phases of the actions that led to the Board becoming its own incorporated non-profit organization. We look forward to his continued leadership in his role as the Board Secretary/Treasurer and his service on various Board committees.

Thank you again Mr. Prescott, for a job well done!

## Welcome New Board Chair, Don Harris

**C**hairman Don Harris brings the initiative, desire and the ability to ensure that the Board meets the challenge of today's market place. In addition to Chairman Harris' distinguished military career of twenty-three years serving in the United States Marine Corps, he brings twenty-three years experience of running a production plant of 500+ employees, planning budgets and meeting production goals.



When asked what he believes the challenges facing the Board for this new program year were, Chairman Harris responded that the immediate challenge will be the completion of re-chartering each of the local JobLink Career Centers with a deadline of December 31, 2004; while continuing to find new ways to train the workforce to meet employers' current needs.

Mr. Harris has served on the Board's executive committee since the early 90's. He notes that the Board's most significant accomplishments over recent years includes becoming its own incorporated non-profit organization, drastically reducing overhead, and doubling the participant service levels. Teamwork is critical and he attributes the Board's success to the Board of Directors and their staff, WIA service providers, and JobLink partners.

On a personal note, Mr. Harris says that many people would be surprised to know that he is a very sentimental individual. The greatest impact on his life was meeting his wife—he met her while on Embassy duty in Brussels, Belgium.

**Leadership—A leader is someone who helps improve the lives of other people by improving the system they live under.**

## Attention Board Directors - Mark your Calendars now for July 9th, 2004, 12:00 pm

Assistant Secretary of Labor Emily DeRocco will host an informative "webinar"—*"The Demand-Driven Workforce Investment System: Building a Qualified and Productive 21st Century Workforce."*

On July 9th, 2004, Assistant Secretary DeRocco will discuss demand driven strategies and key elements of a workforce system designed to help America's communities attract and retain high-growth, high-demand jobs. Meeting the workforce needs of employers and maximizing community resources to better align job seekers with employment opportunities are at the core of the vision for a demand-driven system.

Webinars are live training sessions that you can attend online. A blend of web-conference and teleconference, webinars offer a fast, easy, way to learn. Best of all, this webinar is offered to you at no cost. All you need is a telephone and any computer with an Internet connection.

Space is limited, so RSVP Pat Moss at [pmoss@ecwdb.org](mailto:pmoss@ecwdb.org) to indicate your interest in participating.



# Gov. Easley Announces Jobs Numbers For May

## North Carolina Gains 49,000 Jobs This Year; Unemployment Rate Below National Average

Governor Mike Easley announced North Carolina gained 49,000 jobs since January of this year, according to statistics compiled by the state's Employment Security Commission. From April to May 2004 alone, non-farm seasonally adjusted industry employment increased by 13,400 jobs.

"Our efforts to improve the quality of our workforce through our education system, our low cost of doing business, and our targeted capital investments in infrastructure are paying off," said Easley.

"We must continue to strengthen existing businesses, recruit new companies and create an environment for entrepreneurs to start new

enterprises."

While manufacturing jobs declined by 1,900 jobs since January 2004, all other sectors of the economy have gained jobs during that period. Job gains were especially large in professional and business services, and in educational and health services.

North Carolina non-farm industry employment has increased by 1.3 percent since January, compared to national average growth of 0.8 percent over the same time period, according to data released by the US Bureau of Labor Statistics earlier this month.

The state's seasonally adjusted unemployment rate remained at 5.3 percent for May, the third consecutive month that North Carolina's

unemployment rate has been below the national average of 5.6 percent.

"Washington trade policies and the national recession dealt manufacturing a stunning blow, but we in North Carolina have been able to bounce back because of our diverse economy. The growth in jobs in the financial sector, business services, health care, tourism and education have helped us keep unemployment below the national average," said Easley. "Although this is good news, we have to keep working hard to ensure that every North Carolinian who wants a job can find a job."

Further detailed data can be found on the ESC website at <http://www.ncesc.com>

## Unemployment Rates as of May 2004

Source: Employment Security Commission LMI

County	Labor Force	Unemployment Rate	Labor Force	Unemployment Rate
	May 2003	May 2003	May 2004	May 2004
Carteret	29,679	3.7%	29,276	3.0%
Craven	39,374	6.3%	38,184	4.0%
Duplin	24,182	8.2%	22,795	5.9%
Greene	9,974	7.4%	9,812	6.5%
Jones	4,963	5.6%	4,806	3.2%
Lenoir	30,741	7.9%	29,387	5.7%
Onslow	51,655	6.1%	51,409	4.2%
Pamlico	5,868	4.7%	5,744	3.3%
Wayne	51,174	6.4%	50,735	4.5%
Eastern Carolina Local Area	245,239	6.0%	242,598	4.5%
State of NC—not seasonally adjusted	4,242,016	6.4%	4,213,084	5.2%
State of NC—seasonally adjusted	4,232,277	6.5%	4,200,656	5.3%
National—not seasonally adjusted	146,067,000	5.8%	146,659,000	5.3%
National-seasonally adjusted	146,462,000	6.1%	146,974,000	5.6%

## NC Unemployment Rates Drop Below National Average

Statewide, unemployment rates have fallen in 28 of North Carolina's 100 counties, were unchanged in five and rose moderately in the rest, according to the ESC. Based on state wide numbers, much of the increase in unemployment rates may be due to seasonal factors, such as school closings and students entering the labor force seeking summer employment. Metropolitan Statistical Area showed declines in unemployment rate since May 2003. Only nine counties had rates that increased over last year.

"The fact that all 11 Metropolitan Statistical Areas have lower unemployment rates than last year indicates the growth of jobs that has taken place in our urban areas," said ESC Chairman Harry E. Payne Jr.

Source: ESC of North Carolina

## Commissioner Oscar Herring Receives N.C. Leadership Award

**ECWDB's Chief Elected Official is recognized for his dedication and public service.**

Oscar E. Herring of Lenoir County received the North Carolina Council of Community Programs County Commissioner Leadership Award for 2003-04.

Mr. Herring is Chairman of the Lenoir County Commissioners and the Chief Elected Official for the Eastern Carolina Job Training Consortium. Mr. Herring has devoted his time and energy to improve the lives and communities of this region. Mr. Herring's involvement in community services extends to a broad range of agencies, boards, and committees.

Oscar Herring was elected in 1984 to the Lenoir County Board of Education and served in that position for eight years. Under his leadership,

as the Chair of the Lenoir County Public Schools, the Lenoir County Public Schools and the Kinston City Schools merged into one public school system.

Oscar Herring has been a member of the Board of County Commissioners since 1992. Oscar Herring also serves as the Board Chairman for the Eastpointe Area Mental Health Board, a member of the Deep Run Water and Sewer Authority, member of the local Emergency Planning Committee, member of Eastern Carolina Council, Neuse Basin Regional River Council, and eastern NC Representative on the NC Council of Community Programs Awards Committee.



**Oscar Herring**

Mr. Herring's involvement in community service extends to his active participation in regional, state and national meetings. Mr. Herring's voice carries the needed messages of this region to the General Assembly delegation, as well as to the State and Local leadership.

*Source: Kinston Free Press*

## ECWDPA's Annual JobLink Partner's Luncheon

**The Professional's Association shared a morning of networking with partner agencies.**

A luncheon was hosted by the ECWDPA for their partner agencies on May 14 at the New Bern Riverfront Convention Center. President Denece Berry called the meeting to order and welcomed those in attendance. Ms. Berry thanked members for their service and dedication in meeting the needs of the citizens of Eastern North Carolina.

An election was held by the members present. The slate of officers for Program Year 2004-05 were elected as follows: President, Nick Theuner, from Carteret County Schools; Vice President, Duane Clark, from Greene Lamp, Inc.; Secretary, Lea Thornton, from Wayne Community College; and Treasurer, Laurie Shultz, from Carteret Community College.

The special guest speaker, Johnny Underwood, Social Science Instructor

and Coordinator of Leadership Development at Craven Community College, gave a motivational and entertaining speech.

The following individuals were recognized as "Outstanding Participants for Program Year 2003-04"—Linda Thornes, Adult; Cora Shepard, In-School Youth; and Vanessa Scott, Out-of-School Youth. Congratulations to these participants for all of their hard work and dedication!

Donations were presented to the Coastal Women's Shelter, which is the ECWDPA's "Adopted Agency". The ECWDPA established the "Adopted Agency" as a way to give back to the community. Various donated goods will be presented throughout this program year to the Coastal Women's Shelter.



**Johnny Underwood, Denece Berry, Phyllis Bowen, Duane Clark**

The ECWDPA is accepting applications for membership. If you are interested in joining, please contact Laurie Shultz at (252) 726-7151.

*Submitted by: Rebecca Thomas-Suchenski*

## Craven County JobLink Provides Workers for the Medical Field

**Five WIA participants graduated in May!**

The Craven County JobLink Career Center saw five of its WIA participants graduate with degrees in the medical field in May. Eileen Bautsch and Jeff Bellacero graduated with associate degrees in radiography from Lenoir Community College and Pitt Community College respectively. Stephanie Bornschlegl, Barbara Mitchell and Christina Moore all graduated with associate degrees in nursing from Craven Community College.

All five will be taking their state licensing boards in the near future and hope to be working in the health care field very soon. They are all to be congratulated on the hard work and the sacrifice that it took to succeed in such demanding programs of study.

*Source: Doug Hutson, Craven County JobLink*

# ECWDB's 3rd Annual Women's Empowerment Conference

**Nearly 150 women participated in the event. Workshops covered a broad range of issues facing today's working woman.**

The Eastern Carolina Workforce Development Board hosted its 3<sup>rd</sup> Annual Women's Empowerment Conference on Wednesday, June 2 from 9 a.m. to 3:30 p.m. The event was held at the New Bern Riverfront Convention Center.

Opening remarks were given by Tammy Childers, Executive Director of the Eastern Carolina Workforce Development Board. Ms. Childers welcomed all of the participants and introduced motivational speaker Dr. Jeannie Golden, from East Carolina University. Dr. Golden warmed up the crowd with her humorous rundown of topics facing women each day. She also offered advice on ways for women to better handle common situations.

Participants were given the opportunity to attend their choice of three out of five workshops. The workshops all dealt with a broad range of issues facing today's working woman. Topics covered at the seminar included: "Get Money Smart," "Self-Empowerment: 10 Keys to Success," "A Balancing Act—Finding Balance In Your Life," "Keeping Your Cool—Resolving Conflicts Positively," and "A Totally Healthy You."

Presenters for the workshops were: Pam Stepps of Consumer Credit

Counseling of Coastal Carolina; Becky Cook of Lenoir Community College; Thomas Patrick of Higher Ground Enterprises; Leslie Therrien of Vocational Rehabilitation; Debra Dudley of Electrolux; and Dr. Alexs Welch of Lenoir Community College.

Also in attendance were a broad range of exhibitors, which participants visited during breaks. The exhibitors included: Ce Amazing Creations, Coastal Community Action, Craven Community College Cosmetology, Craven & Lenoir County JobLink Career Centers, Higher Ground Enterprises, Jafra Cosmetics, International, Mary Kay Cosmetics, Mystically Yours, and Pre-Paid Legal. Cosmetology students from Craven Community College gave complimentary manicures to participants.

A fashion show, "Bling-Bling on a Budget," was hosted by Bena Mann, from Carteret County Schools. Models displayed clothing that was purchased for bargain prices while Ms. Mann provided commentary and tips for shopping on a budget. The models were Tina Murphy, from Lenoir Community College; Monica Adams, from Carteret Community College; Pamela Winstead from Carteret

Community College; Taz Williams, from the youth program at Wayne Community College; and Stephanie Wheeler, from the youth program at Wayne Community College.

The event ended with door prizes. The generous sponsors who donated door prizes includes: Dr. Johnnie Williams from Carolina Women's Health Pavilion; Carteret Community College's WIA Program; Coastal Community Action; Ika Dawson; Dobbs Horticulture; Duplin County Winery; Eastern Carolina Workforce Development Board, Inc.; Excel-Linde, Inc.; Fire Mountain Grill; Higher Ground Enterprises; Holiday Inn Express Goldsboro; Jafra; Wanda Glosson; Golden Corral; Mary Alice Gomez; Mt. Olive Pickles; J. Nicholson; Jennifer Nicoles; and Piccadilly Cafeteria.

The Women's Empowerment Conference was attended by nearly 150 women. The Eastern Carolina Workforce Development Board would like to thank all of its case managers, participants, presenters, exhibitors and sponsors for making this year's event such a success.

**Submitted by: Rebecca Thomas-Suchenski, ECWDB**



*Samara Taft helps with registration.*



*Dr. Golden entertains participants with her motivational speech.*



*Participants visit the Mary Kay booth during a break*



*Elizabeth Kurzer, Tammy Childers, and Candace Prescott.*



*Tina Murphy wins a door prize.*



*Ladies display "Same Me, New Attitude" shirts from conference.*



## Onslow County JobLink Success Story

**Goal setting helps participant achieve success on the path to her long-term objective.**

**K**irsten was referred to the employment specialist at the Onslow County JobLink Center in February 2004 by the Onslow County Department of Social Services. Kirsten is currently separated from her husband and raising her one year old son. Since Kirsten has not worked for over two years, she has had difficulty reconnecting with the workforce. She recently returned to North Carolina after living in Kansas the past few years.

Kirsten is a Certified Nursing Assistant in Kansas but her certification expires this summer. Her short-term goal is to become re-certified as a CNA in North Carolina and find full-time employment to support her

family. Kirsten's long-term goal is to enter the U.S. Army and enter the military medical corps.

While working with the employment specialist and JobLink staff, Kirsten passed all of the Army recruiting processes except the weight/body fat requirements. Kirsten now works daily on her weight and nutritional management and exercises regularly to meet the military medical requirements.

Through individualized career counseling, Kirsten has learned how to fill out job applications, interview with employers as well as make appropriate contacts with state-level CNA registries. Now empowered, Kirsten

registered for the next NC CNA Refresher class at Coastal Carolina Community College.

Kirsten was recently hired full-time by People for Potential, Inc. as a para-professional working with the developmentally disabled population. She has obtained her short-term goals of finding employment and registering for a NC CNA Refresher class. She continues to work diligently on her next goal of passing the military physical exam to obtain her long-term goal as a member of the U.S. Army medical corps.

*Source: Laura Payne, Coastal Community College*

## Free Services Help Reservists Claim Their Job Back

**The National Committee for Employer Support of the Guard and Reserve (ESGR) resolves 97% of reservist employment disputes within 3-5 business days.**

**A**s hundreds of thousands of National Guard and Reserve members return from service abroad, many are faced with conflicts regarding their former employers.

The ESGR provides free information and neutral mediation assistance to both soldiers and employers in resolving conflicts that arise from the Uniformed Services Employment and Reemployment Rights Act (USERRA), the law that protects job reinstatement rights for reservists and guardsmen.

The agency coordinates committees of trained volunteers, as well as professional staff, around the country in its effort to spread information about USERRA, employment, help resolve conflicts and recognize employers that are proactive in obeying the law and supporting troops.

Only about 5% of the calls the ESGR receives cannot be resolved through third-party mediation. These cases are referred to the Department of Labor (DOL), because ESGR is not

authorized to participate in litigation.

The ESGR holds briefings and seminars around the country for employers and business groups about what USERRA requires of them and suggests strategies for coping with their employees' commitments to the National Guard and Reserve.

For more information on the services of the ESGR, visit [www.esgr.com](http://www.esgr.com) or call the hotline, (800) 336-4590.

*Source: Employment & Training Reporter*

## The Steve Young Memorial Scholarship Program

**This program provides job training and other services for the spouses of sworn law enforcement officers killed in the line of duty.**

**T**he US Department of Labor has awarded the Fraternal Order of Police (FOP) Foundation a \$2 million grant to administer the Steve Young Memorial Scholarship Program. This program enables recipients to receive personalized career counseling at local JobLink Career Centers.

The FOP will contact the local JobLink Career Center when a potentially eligible spouse has been identified. Within a few days of any award announcement, an FOP representative will call the local JobLink to arrange an initial visit for the recipient.

The process for serving these spouses will be directly through the JobLink centers. The grant requires the JobLinks to provide case management services to the recipients.

The JobLink will receive \$700/participant for case management services. The FOP will be responsible for ensuring timely payment of scholarship funds for each recipient to the One-Stop. However, exact details for the reimbursement of services have not been completely worked out yet.

The FOP can award scholarships up to \$15,000. Of that amount, \$750 can be used to cover job training

related expenses such as textbooks and computers. A memorandum of understanding (MOU) is being developed between the FOP and the One-Stop (National Office). It will include referral and administrative arrangements.

The scholarships will be flexible and geared towards preparing spouses for occupations that are in demand in their local community. They may be applied towards a two- or four- year degree program or a more short term certification program.

*Source: Daniel Giddens, Senior Policy Associate, NC Commission on WD*

# Youth Updates

## WCC Student Participates in Black Expo

**Work experience student is active in community events.**

**T**onenetta McNabb, a work experience student at Wayne Community College, recently participated in a Black Expo. The event was held at the Olde Waynesborough historic village. The Expo was a day of family fun—through gospel singing, games, and tours of the Village's old buildings. Tonetta McNabb is pictured at right with chess expert Dock Whitley of Fayetteville.

Source: *Goldsboro News-Argus*



## Carteret County's Youth Summer Employment Opportunities

**C**arteret County WIA Youth participant Krystal Tripp is excited about her summer employment opportunity. She works in the Carteret county Finance Department where she is getting experience at her possible career choice: Accounting. She is learning about subjects such like accounts payable, payroll and water billing. She has had summer jobs in the past, but none thought her about becoming a CPA.

Carteret County Administration building is also providing summer jobs to sisters Tamika Vann, 17, and Carolene Vann, 16, both students at East Carteret High School. Tamika works in the tax office, and Carolene helps out both in the manager's office and human resources department. John Langdon, County Manager, is pleased to have these students at work. He is "ecstatic about the program helping students

with their education while exposing them to the workforce and potential careers." Carteret County WIA Youth Program Staff should be applauded for their efforts in placing their youth in meaningful summer youth opportunities. Many may ask, "Is that any way to spend a summer break?" For Tripp and the other WIA Youth Participants, the answer is a resounding "yes".

Source: *Jacksonville Daily News*

## WCC Holds High School Graduation

**W**ayne Community College held its High School graduation ceremony on May 6, 2004. Twenty-nine (29) WIA participants from the Out-Of-School Youth program graduated. Twenty-three (23) participants graduated with a High School Diploma, while six (6) graduated with a GED.

The evening was full of excitement as students, families, friends, WCC staff and faculty gathered to celebrate the accomplishments of these young people. Juana Salazar and Nakia Worrell were two WIA students who graduated with Honors. Another notable graduate was Robert Royal who won WIA Student of the Year at this year's WIA Banquet, and who was the recipient of last year's Special Achievement Award.

Several of the graduates plan on attending Wayne Community College in the fall, while some have chosen to enter the military. Joshua Casteen will be leaving for basic training May 27, 2004. He has enlisted in the United States Navy. Another student Keisha Karr, who was recently married, will be leaving shortly to relocate with her husband in Hawaii at Hickham Air Force Base. Nakia Worrell was unable to attend the graduation due to her service in the United States National Guard. Virgil Coley has been offered a full-time job with Lowe's in Havelock and he will be moving there soon. Danielle Felton will become a licensed Bail Bondsman in June. Amber Jones, Lorena Perez, Jazmin Wuntke and Pamela Batts all plan on enrolling into medical related fields of study in the fall as well.

Wayne Community College and the WIA Out-Of-School youth program congratulates all the graduates and their families on their accomplishments and wish them continued success in the future.

Submitted by: *Lea Thornton, WIA Case Manager*



Juana Salazar



Keisha Bowman



Latoya Stover



Robert Royal



Virgil Coley



Vanessa Scott



Sarah Speech



Tonetta McNabb



Alan Spurling



## LCC's WIA Youth Club Holds Awards Banquet

**Outstanding participants, employers & providers are recognized for participation and service.**

**L**enoir Community College's Workforce Investment Act Youth Club held its first awards "Recognizing Excellence" banquet for the 2003-2004 program year recently the Student Center's Gymnasium. LCC Dean of Student Services Dr. Shirley Dove was the guest speaker.

Christine Byrd, youth club member, served as the mistress of ceremonies. The Kinston High School ROTC Color Guard performed the presentation of colors followed by the Star-Spangled Banner by youth club member Marketta Harris. Director of Special Programs Renee Sutton welcomed everyone and Inez Dale of ICOR delivered the invocation. The audience were entertained with poetry readings by Gabriel Bright, and Shakeema Murchison introduced the speaker.

Special recognition and thanks

were given to local employers and daycare providers for their participation and services rendered to the WIA youth club and SGT Christopher G. White presented Awards of Services to students enrolled in the NC Army National Guard for the 2003-2004 school year. Along with the honorees, in attendance for the banquet were Kinston Mayor Johnnie Mosley, Lenoir County Commissioner Marguerite Whitfield and Chairman of the Eastern Carolina Workforce Development Board, Phil Prescott.

Those receiving recognition for Satisfactory Participation for 2003-2004 are: Betty Bright, Gabriel Bright, Shemica Brown, Christine Byrd, LaVerta Chadwick, Shameka Coplon, Amanda Davis, Daryl Dudley, Keyonna Easter, Marketta Harris, Krystal Hightower, Tabitha Hilton, Samantha Johnson, LaShaundra Lawson, Heather

Lee, Lakita Murphy, Shaketa Nobles, Carletha Powell, Tineka Pridgen, Jessica Raspberry, Holman Skinner, Shirika Sutton, and Taleisha Wilson.

Awards of Excellence winners are Josie Bradshaw, Priscilla Bryant, Roxana Chapman, Shakia Harris, Christopher Johnson, Jessica Joyner, Jessica Malpass, Samantha McGee, Alexis Moore, Shakeema Murchison, Maria Murphy, Tyronda Pitts, Kamesha Rhem, Pamela Stevenson, Evangela Wayne, Jessica Westbrook, Krystal Whitfield, and Caroline Williams.

Occupational Skills Training awards winners are Roxana Chapman, CNA I; Mary Melissa Coley, Phlebotomy Technician; Tierra Lopez, CNA II; and Tyronda Pitts, Pharmacy Technician.

**Submitted by: Tazra Parker, Case Manager, LCC**



**Certificates of Participation**  
(front row) LaVerta Chadwick, Christine Byrd, Marketta Harris;  
(back row) Gabriel Bright, Shameka Coplon, Carletha Powell, Daryl Dudley.



**WIA Award of Excellence**  
(front row) Maria Murphy, Shakeema Murchinson, Kamesha Rhem, Josie Bradshaw; (back row) Jessica Joyner, Sam McGee, Evangela Wayne, Jessica Westbrook, Krystal Whitfield.



**Who's Who Recognized**  
(left) Shakeema Murchinson, Carletha Powell, Evangela Wayne, Christine Byrd.

## Youth Council Members Graduate High School!

**The first graduates from the ECYC plan their futures.**

**C**ongratulations to Nasawn Harvey and Larry Griggs, ECYC members, on their recent graduation. Nasawn and Larry graduated from New Bern High School on May 22, 2004. Larry plans to join the armed forces and Nasawn plans to attend Fayetteville State University in the Fall. The ECYC wishes you much success as you continue on towards the achievement of your goals!



(left to right)  
Larry Griggs, Nasawn Harvey

All of our dreams  
can come true, if  
we have the  
courage to  
pursue them."  
~ Walt Disney

## EASTERN CAROLINA JOBLINK CAREER CENTER ACTIVITY

Period of July 1, 2003—May 31, 2004

	TOTAL	Carteret	Craven	Duplin	Greene	Jones	Lenoir	Onslow	Pamlico	Wayne A	Wayne
<b>NUMBER OF "VISITS"</b>	<b>79,319</b>	<b>12,811</b>	<b>25,904</b>	<b>2,228</b>	<b>1,760</b>	<b>494</b>	<b>6,164</b>	<b>3,970</b>	<b>426</b>	<b>5,081</b>	<b>20,481</b>
<b>NEW</b>	<b>79,185</b>	<b>12,811</b>	<b>25,904</b>	<b>2,210</b>	<b>1,719</b>	<b>480</b>	<b>6,119</b>	<b>3,961</b>	<b>426</b>	<b>5,078</b>	<b>20,477</b>
<b>RETURNING</b>	<b>134</b>	<b>0</b>	<b>0</b>	<b>18</b>	<b>41</b>	<b>14</b>	<b>45</b>	<b>9</b>	<b>0</b>	<b>3</b>	<b>4</b>
<b>SERVICES</b>											
<i>Assessment/Testing</i>	<b>1,815</b>	<b>93</b>	<b>377</b>	<b>7</b>	<b>59</b>	<b>7</b>	<b>518</b>	<b>242</b>	<b>82</b>	<b>38</b>	<b>398</b>
<i>Assessment Interview</i>	<b>2,900</b>	<b>255</b>	<b>129</b>	<b>17</b>	<b>44</b>	<b>1</b>	<b>227</b>	<b>14</b>	<b>91</b>	<b>51</b>	<b>2,071</b>
<i>Assigned Case Manager (WIA)</i>	<b>376</b>		<b>1</b>	<b>18</b>	<b>13</b>	<b>2</b>	<b>45</b>	<b>220</b>	<b>77</b>		<b>2</b>
<i>Career Counseling</i>	<b>1,427</b>	<b>4</b>	<b>200</b>	<b>89</b>	<b>39</b>	<b>28</b>	<b>669</b>	<b>287</b>	<b>108</b>		<b>3</b>
<i>Career Information</i>	<b>2,829</b>	<b>2</b>	<b>915</b>	<b>35</b>	<b>59</b>	<b>40</b>	<b>443</b>	<b>1,041</b>	<b>91</b>		<b>3</b>
<i>Career Search</i>	<b>1,123</b>		<b>16</b>	<b>14</b>	<b>46</b>	<b>25</b>	<b>698</b>	<b>257</b>	<b>61</b>	<b>1</b>	<b>5</b>
<i>Counseling - Group Session</i>	<b>418</b>		<b>8</b>	<b>1</b>	<b>98</b>		<b>292</b>		<b>18</b>		<b>15</b>
<i>Counseling - Individual</i>	<b>2,599</b>	<b>6</b>	<b>333</b>	<b>289</b>	<b>133</b>	<b>196</b>	<b>1,165</b>	<b>285</b>	<b>63</b>	<b>1</b>	<b>128</b>
<i>Dislocated Worker to Non-DW</i>	<b>3</b>	<b>1</b>					<b>1</b>				<b>1</b>
<i>Interviewing Skills</i>	<b>729</b>	<b>2</b>	<b>616</b>		<b>2</b>	<b>10</b>	<b>35</b>	<b>33</b>	<b>30</b>		<b>1</b>
<i>Job Development Contacts</i>	<b>2,474</b>	<b>388</b>	<b>930</b>	<b>39</b>	<b>18</b>	<b>14</b>	<b>180</b>	<b>152</b>	<b>1</b>	<b>218</b>	<b>558</b>
<i>Job Listings</i>	<b>2,308</b>			<b>17</b>	<b>316</b>	<b>69</b>	<b>942</b>	<b>961</b>	<b>2</b>		<b>1</b>
<i>Job Seeking Skills Workshop</i>	<b>648</b>	<b>18</b>	<b>100</b>	<b>1</b>		<b>8</b>	<b>488</b>	<b>39</b>	<b>18</b>		
<i>JobLink Registration</i>	<b>5,829</b>	<b>1,333</b>	<b>1,532</b>	<b>46</b>	<b>421</b>	<b>54</b>	<b>722</b>	<b>13</b>	<b>144</b>	<b>346</b>	<b>1,218</b>
<i>JobLink Visit</i>	<b>16,433</b>	<b>2,087</b>	<b>4,583</b>	<b>1,488</b>	<b>1,103</b>	<b>223</b>	<b>2,872</b>	<b>172</b>	<b>214</b>	<b>323</b>	<b>3,370</b>
<i>Non-Dislocated Worker to DW</i>	<b>27</b>				<b>7</b>		<b>20</b>				
<i>Obtained Employment</i>	<b>2,510</b>	<b>508</b>	<b>1,150</b>	<b>4</b>	<b>4</b>	<b>3</b>	<b>28</b>			<b>84</b>	<b>729</b>
<i>Placed in a Job</i>	<b>5,298</b>	<b>801</b>	<b>2,069</b>	<b>22</b>	<b>8</b>	<b>2</b>	<b>13</b>		<b>1</b>	<b>1,324</b>	<b>1,058</b>
<i>Placed in Training (Federal/State/Local)</i>	<b>674</b>	<b>2</b>	<b>31</b>	<b>9</b>	<b>84</b>		<b>404</b>	<b>158</b>	<b>1</b>		<b>6</b>
<i>Placed in Training (WIA)</i>	<b>406</b>	<b>4</b>	<b>42</b>	<b>1</b>	<b>14</b>	<b>2</b>	<b>198</b>		<b>138</b>		<b>7</b>
<i>Provide Labor Market Information</i>	<b>28,821</b>	<b>2,342</b>	<b>18,258</b>	<b>174</b>	<b>47</b>	<b>30</b>	<b>354</b>	<b>99</b>	<b>14</b>	<b>2,321</b>	<b>5,282</b>
<i>Referred from Community Colleges</i>	<b>1,149</b>	<b>1</b>			<b>2</b>	<b>9</b>	<b>27</b>	<b>1,102</b>	<b>8</b>		
<i>Referred from DSS</i>	<b>270</b>	<b>1</b>	<b>8</b>	<b>2</b>	<b>24</b>	<b>21</b>	<b>132</b>	<b>71</b>	<b>11</b>		
<i>Referred from ESC</i>	<b>760</b>	<b>67</b>	<b>593</b>	<b>2</b>	<b>1</b>	<b>55</b>	<b>21</b>	<b>15</b>	<b>6</b>		
<i>Referred from Other</i>	<b>482</b>		<b>2</b>		<b>2</b>	<b>8</b>	<b>8</b>	<b>441</b>	<b>1</b>		
<i>Referred from VR</i>	<b>14</b>				<b>1</b>		<b>4</b>	<b>8</b>	<b>1</b>		
<i>Referred from WIA</i>	<b>33</b>	<b>1</b>		<b>4</b>	<b>1</b>		<b>24</b>	<b>2</b>	<b>1</b>		
<i>Referred to a Job</i>	<b>72,876</b>	<b>16,591</b>	<b>25,853</b>	<b>444</b>	<b>353</b>	<b>88</b>	<b>540</b>	<b>562</b>	<b>7</b>	<b>5,148</b>	<b>23,290</b>
<i>Referred to Community Colleges</i>	<b>1,124</b>	<b>12</b>	<b>328</b>	<b>1</b>	<b>149</b>	<b>48</b>	<b>435</b>	<b>133</b>	<b>18</b>		
<i>Referred to DSS</i>	<b>53</b>	<b>2</b>	<b>15</b>	<b>2</b>	<b>3</b>	<b>15</b>	<b>9</b>	<b>3</b>	<b>4</b>		
<i>Referred to ESC</i>	<b>341</b>		<b>2</b>	<b>7</b>	<b>104</b>	<b>28</b>	<b>147</b>	<b>54</b>	<b>1</b>		
<i>Referred to Job Corps</i>	<b>47</b>	<b>10</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>28</b>				<b>3</b>
<i>Referred to Other</i>	<b>519</b>	<b>10</b>	<b>289</b>	<b>3</b>	<b>7</b>	<b>73</b>	<b>104</b>	<b>40</b>	<b>13</b>		
<i>Referred to Other Educational Services</i>	<b>187</b>	<b>8</b>	<b>90</b>	<b>18</b>	<b>1</b>	<b>22</b>	<b>38</b>	<b>9</b>	<b>1</b>		
<i>Referred to Federal/State/Local/Training</i>	<b>1,303</b>	<b>4</b>	<b>1,224</b>	<b>11</b>	<b>1</b>		<b>82</b>		<b>1</b>		
<i>Referred to Veterans Services</i>	<b>337</b>	<b>3</b>	<b>333</b>				<b>1</b>				
<i>Referred to VR</i>	<b>80</b>	<b>35</b>	<b>18</b>	<b>1</b>	<b>8</b>	<b>2</b>	<b>11</b>	<b>3</b>	<b>4</b>		
<i>Referred to WIA</i>	<b>455</b>	<b>104</b>	<b>1</b>	<b>5</b>	<b>52</b>	<b>7</b>	<b>190</b>	<b>3</b>	<b>93</b>		
<i>Resume Preparation Assistance</i>	<b>1,228</b>	<b>81</b>	<b>135</b>	<b>21</b>	<b>25</b>	<b>12</b>	<b>379</b>	<b>208</b>	<b>8</b>	<b>17</b>	<b>348</b>
<b>OUTCOMES</b>											
<i>Completed Training</i>	<b>539</b>				<b>22</b>	<b>7</b>	<b>343</b>	<b>145</b>	<b>22</b>		
<i>Died</i>	<b>4</b>		<b>1</b>		<b>1</b>	<b>1</b>	<b>1</b>				
<i>Finished School</i>	<b>9</b>				<b>1</b>	<b>1</b>	<b>2</b>		<b>5</b>		
<i>Got a Job</i>	<b>8,391</b>	<b>1,286</b>	<b>3,128</b>	<b>21</b>	<b>40</b>	<b>34</b>	<b>266</b>	<b>408</b>	<b>38</b>	<b>1,402</b>	<b>1,768</b>
<i>Incarcerated</i>	<b>3</b>	<b>1</b>						<b>2</b>			
<i>Moved</i>	<b>60</b>					<b>1</b>		<b>59</b>			
<i>Other</i>	<b>277</b>		<b>1</b>		<b>1</b>		<b>98</b>	<b>174</b>	<b>3</b>		
<i>Refused to Continue</i>	<b>41</b>						<b>6</b>	<b>34</b>	<b>1</b>		

Based on data from NC JobLink MIS: 30,789 "Individuals" served during this period.

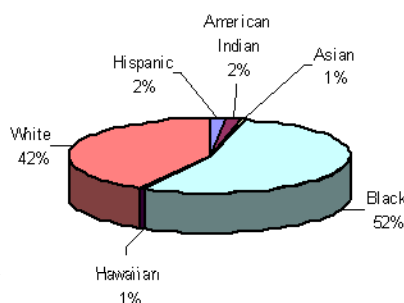
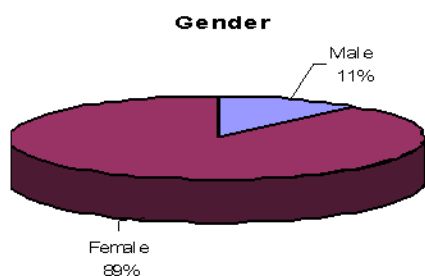
## WIA Training Activity

### PY 2003-2004 Planned vs. Actual Enrollments {actual data as of 5-4-04}

WIA Service Provider	Program	Planned Enrollments	Actual Enrollments
<b>Carteret Community College</b>	<b>Adult</b>	<b>50</b>	<b>54</b>
Carteret County Schools	In-School Youth	61	70
<b>Coastal Carolina Community College</b>	<b>Adult</b>	<b>88</b>	<b>87</b>
Craven County Schools	In-School Youth	75	55
<b>Dobbs School</b>	<b>In-School Youth</b>	<b>48</b>	<b>52</b>
ECWDB Local Area	Incumbent Worker	NA	192
<b>ESC</b>	<b>Adult</b>	<b>50</b>	<b>58</b>
ESC	Hurricane Isabel	NA	18
<b>ESC - Jacksonville</b>	<b>DW</b>	<b>44</b>	<b>56</b>
ESC - Morehead City	DW	26	23
<b>ESC - New Bern</b>	<b>DW</b>	<b>50</b>	<b>50</b>
Greene County Schools	In-School Youth	30	30
<b>Greene Lamp, Inc.</b>	<b>Out-of-School Youth</b>	<b>125</b>	<b>137</b>
James Sprunt Community College	Adult	179	205
<b>James Sprunt Community College</b>	<b>DW</b>	<b>165</b>	<b>170</b>
James Sprunt Community College	Out-of-School Youth	32	26
<b>Jones County Schools</b>	<b>In-School Youth</b>	<b>27</b>	<b>19</b>
Lenoir Community College	Adult	150	177
<b>Lenoir Community College</b>	<b>Out-of-School Youth</b>	<b>50</b>	<b>53</b>
Lenoir Community College	DW	291	292
<b>Lenoir County Schools</b>	<b>In-School Youth</b>	<b>69</b>	<b>68</b>
Pamlico Community College	Adult	81	63
<b>Pamlico Community College</b>	<b>DW</b>	<b>22</b>	<b>16</b>
Wayne Community College	Adult	150	140
<b>Wayne Community College</b>	<b>DW</b>	<b>143</b>	<b>125</b>
Wayne Community College	Out-of-School Youth	99	113
<b>TOTALS</b>		<b>2,105</b>	<b>2,349</b>

Program	Planned Enrollments	Actual Enrollments	Program	Planned Enrollments	Actual Enrollment
<b>Adult</b>	<b>748</b>	<b>784</b>	<b>Out-of-School Youth</b>	<b>306</b>	<b>329</b>
DW	741	732	Incumbent Worker	NA	192
<b>In-School Youth</b>	<b>310</b>	<b>294</b>	<b>Hurricane Isabel</b>	<b>NA</b>	<b>18</b>

Race/Ethnicity



### WorkforcePlus

The state is ready to distribute the draft edition of the WorkforcePlus User Guide (WFP/003). This document, which incorporates comments from various users and supervisors across the state, replaces all previously issued draft editions. The WorkforcePlus User Guide includes instructions for processing the basic functions of WorkforcePlus – case entry, case management, case edit, and case follow-up. An index for this Guide is in development, as is a companion document, WorkforcePlus Case Processing Field Definitions (WFP/002). To access this document you can go to [www.wda.commerce.state.nc.us](http://www.wda.commerce.state.nc.us) and click under the FAQ section. There will be several changes made to the WorkforcePlus system for the new program year. Most of these changes are meant to improve the data that we collect in WorkforcePlus. Several edit checks have been added and some fields have been changed to be required now. To print a complete list of the changes go to <http://www.ncwda.com/ftp/wfpchangesjuly2004.htm>. If you have questions, please contact Lisa Harvey at [harvey@ecwdb.org](mailto:harvey@ecwdb.org).

Source: Michael Hoskins, DET

### WIA Performance

At a recent meeting in Atlanta, Pete Fleming of the DOL Regional Office said that the common measures will not be implemented on July 1, 2004. According to Mr. Fleming, DOL's plans now call for proposed consolidated reporting requirements to be published shortly in the Federal Register for a 60 day comment period. The common measures would be implemented when the new reporting requirements are official. The new anticipated implementation date is late in calendar year 2004. We will start the new program year using our current 17 measures and the Program Year 2004 performance goals that have been established. This means that: 1) we will still be able to use Local Area policies for OJT credentials, where approved policies are in place, 2) we will continue to have our current younger youth skills goals policies, and 3) we will still be able to use supplemental data. Again, there are no changes in the state's policies for performance goals or measurements for Program Year 2004 at this time. If you have questions, please contact Lisa Harvey at [harvey@ecwdb.org](mailto:harvey@ecwdb.org).

Source: Martha Cranford, DET Planning & Policy

### PROGRAM YEAR CLOSEOUT

As we come to the close of another year, we would like to remind all service providers that your final invoices for Program Year 2003-2004 are due by August 16, 2004. All invoices should be clearly marked as your FINAL invoice and submitted to Jessie Bode on or before the deadline.





## Communicate with Us!

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email: [admin@ecwdb.org](mailto:admin@ecwdb.org)  
website: [www.ecwdb.org](http://www.ecwdb.org)

### ECWDB Staff:

Tammy Childers, Executive Director  
Robert Kehres, Assistant Director  
Lisa Harvey, MIS Coordinator  
Trina Hale, Fiscal Monitor  
Joe McCarthy, Youth Coordinator  
Jessie Bode, Fiscal Monitor  
Monique Grannum, Program Assistant  
Rebecca Thomas-Suchenski, Public Information Specialist



## MARK YOUR CALENDARS:

**Youth Council Meeting**  
at the ECWDB offices in New Bern  
August 3, 2004, 6:00 pm

**Adult & Dislocated Worker Provider Meeting**  
at the ECWDB offices in New Bern  
August 12, 2004, 10:00 am

**JobLink Chartering Committee Meeting**  
at the ECWDB offices in New Bern  
August 12, 2004, 6:00 pm

**Youth Service Provider Meeting**  
at the ECWDB offices in New Bern  
August 19, 2004, 10:00 am

**WIA Oversight Committee**  
at the ECWDB offices in New Bern  
August 19, 2004, 6:00 pm

**Executive Committee Meeting**  
at the ECWDB offices in New Bern  
August 26, 2004, 6:00 pm

**ECWDB/Consortium Meeting**  
at the ECWDB offices in New Bern  
September 2, 2004, 6:00 pm

**NC State/Local Meeting**  
Hawthorne Inn, Winston Salem  
September 15-16, 2004

### One Stop

by Franko



**Let Freedom Ring....**

**A Tribute to our Military!**

*In commemoration of our country's Independence Day, we remember all of our military troops who have sacrificed their time and lives to the preservation of our nation's freedom and sovereignty.*

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